



## Mobile Hotspot Lending Policy

You can now check out a Franklin T9 mobile hotspot from the front desk. These portable, easy-to-use hotspots allow you to connect up to 10 of your Wi-Fi enabled devices to the internet, using T-Mobile's 4G & 5G LTE network.

### Guidelines for Borrowing

- Hotspots may only be checked out to patrons who are 18 years of age or older whose library account is in good standing. Checkouts are limited to 1 device per household at any time.
- All users must read the Mobile Wi-Fi Hotspots Policy and sign the Mobile Hotspot User Agreement prior to checking out a device.
- Hotspots circulate for 1 week – renewals are not available.
- **Hotspots must be returned inside the library to the circulation desk.**
- Wireless service to the device will be disabled if the hotspot is not returned on or before its due date.
- Please be aware that the hotspot may not work for you if there is no T-Mobile coverage in your area. Check the coverage map to see if your current location is an area that receives a strong T-Mobile signal: <https://tinyurl.com/hotspot-coverage>.

### Schedule of Fees

There is no cost to borrow or use an FCL mobile hotspot, however:

- ✓ Patron accounts will be assessed a fee of \$25.00 for placing a hotspot in a library book drop.
- ✓ If a hotspot is lost or damaged, patrons will be charged a \$70.00 replacement fee.
- ✓ Each component that circulates with a hotspot has its own replacement cost. A complete schedule of fees is included in the Mobile Hotspot User Agreement, and a copy circulates with each hotspot.

### Hotspot components:

When you check out a hotspot, you will receive:

- ✓ The hotspot
- ✓ A carrying case
- ✓ A micro-USB charger
- ✓ An instruction sheet

**All components must be returned on time to avoid replacement costs.**



## MOBILE HOTSPOT USER AGREEMENT

1. I have read the Mobile Hotspot Lending Policy.
2. I have read the attached Mobile Hotspot Schedule of Fees and understand that I am financially responsible for any repair or replacement charges incurred for damage to, or loss of the hotspot and/or its accessories.
3. Freeport Community Library is not responsible for information accessed using this device, or for personal information that is shared over the internet.
4. Content filtering has been applied to FCL hotspots in accordance with the Children's Internet Protection Act (CIPA). However, Internet filters are not foolproof and do not take the place of parental supervision.  
**Borrowers are responsible for what their children/other household users access via the hotspot.**
5. I understand that if the hotspot is not returned by its due date, wireless service will be disconnected, and the hotspot will be unusable.
6. I understand Freeport Community Library may use any appropriate means to collect the amount owed by me for fees, damages, or loss of the hotspot and/or its accessories.
7. I will not attempt to alter the device in any way.
8. If I encounter any problem with the hotspot, I will return it and all its accessories to the library immediately. I will not tamper with the hotspot or its accessories.

### Mobile Hotspot Schedule of Fees

- Placing Hotspot in a Library Dropbox \$25.00
- Replacement Cost of Hotspot \$70.00
- Cost of Carrying Case \$15.00
- Cost of Power Cord \$10.00
- Cost of SIM Card \$10.00
- Processing Fee \$5.00

Name (Please print): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_